

SMS Privacy Policy, posted June 21, 2025

EnterCalc, Inc. is committed to protecting your privacy. This Privacy Policy (the “Policy”) governs how we treat the Personal Information that we collect and receive from you in connection with your use of our SMS Service (“Service”), which we make available to you through a third-party service provider. This Policy is incorporated into the Terms of Service.

By using the Service, you agree to the terms of this Policy. EnterCalc, Inc. reserves the right, in its sole discretion, to modify or change this Policy at any time with or without prior notice to you. The date of the last update will be posted at the top of this Policy for your convenience. This Policy, and any changes, are effective as soon as posted. Your continued use of the Service following the posting of any changes to the Policy constitutes your full acceptance of those changes.

“Personal Information” is information that individually identifies you, such as your mobile phone number, user name, screen name, as well as any other Personal Information (social security number, driver's license number, passport number, address, email address, browsing history, or any data that identifies, relates to, or could reasonably be linked to you) that you choose to include in messages you send through the Service.

What Personal Information is collected about you

Through the use of the Service, EnterCalc, Inc. will receive the following information from our third party service provider: your mobile phone number when you send a text message to us, the text of messages that you send to other users of the Service, any user or screen name that you select in connection with the Service, as well as any comments or feedback regarding the Service that you send to us. You have the right to (i) request information about the personal data we may collect from you; and (ii) you have the right to request that we delete the personal information.

How EnterCalc, Inc. uses Personal Information about you

We use Personal Information to (a) provide you with the Service, (b) process and respond to inquiries, (c) improve the Service, (d) if necessary, contact you regarding new features of or known issues within software you currently license, (e) conduct research, and (f) provide anonymous internal reporting.

Each message that you send through the Service (either to us or to other users of the Service) is stored on our servers (and/or the servers of our third-party provider). We retain these messages and will retain your data for as long as necessary to provide the service and for legal and operational purposes.

Disclosure of your information

We will not rent or sell your Personal Information to other companies or individuals. We may use or disclose such information in any of the following limited circumstances:

- We have your consent.
- We need to enforce our Terms of Service.
- We respond to subpoenas, court orders, or legal process, or to establish or exercise our legal rights, or the legal rights of others, or defend against legal claims.
- We believe it is necessary to share Personal Information to investigate, prevent, or take action regarding illegal activities, suspected fraud, situations involving potential threats to the physical safety of any person, violations of EnterCalc, Inc. Terms of Service, or as otherwise required by law.
- We transfer Personal Information about you if EnterCalc, Inc. is, or its assets are, acquired by or merged with another company.

We may share aggregated information with others without further notice. An example of this would be the number of people who used the Service in a given month or the total number of texts sent in a given week.

Security

EnterCalc, Inc. takes precautions to ensure the security of your Personal Information, including ensuring that our third-party service providers protect the security of your Personal Information. However, we cannot guarantee that hackers or unauthorized personnel will not gain access to your Personal Information despite our efforts. You should note that in using the Service, your information will travel through third party infrastructures which are not under our control (such as a third-party SMS delivery platform or your carrier network).

We cannot protect, nor does this Policy apply to, any information that you transmit to other users. You should never transmit personal or identifying information to other users.

No mobile information will be shared with third parties/affiliates for marketing/promotional purposes.

Opting in

Customers will opt-in by initiating conversations with EnterCalc, Inc. via text message.

Opting out

The EnterCalc, Inc. third-party service provider gives you the ability to opt out of the Service for any reason. You can opt out by replying “STOP” at any time to a text from EnterCalc, Inc. Once requested, you will receive a confirmation, and you will no longer receive messages from EnterCalc, Inc.

You can also opt out by contacting EnterCalc, Inc. at support@entercalc.com or (206) 418-6299.

Children

The Service is intended solely for employees/subcontractors of EnterCalc, Inc. licensees. This intended audience does not include children. We will not knowingly correspond with children.

Limitation of Liability for Disputes and Breaches

Broadvoice shall not be held liable under any circumstances in the event of a breach, disagreement, or any other dispute between EnterCalc, Inc. and any of its customers, third parties, or individuals arising from such breach or dispute. All parties hereby acknowledge and agree that Broadvoice will not be liable for resolving, indemnifying, or assuming any liability related to disputes or issues that may arise between EnterCalc, Inc. and any other parties, including, but not limited to, claims, damages, or legal actions resulting from such breaches, disagreements, or disputes.

Questions or concerns?

If you have any additional questions regarding this Policy, please feel free to contact us any time at support@entercalc.com or (206) 418-6299.

Discrimination

We will not discriminate against you for exercising your rights under CCPA and CPRA.